# PlatinumHEALTH

# **Envyy Sleep to Stand Bed**

# **Instruction Manual**



(888) 550-2410

#### Our Design & Purpose:

The Envyy Sleep to Stand Bed is designed for getting users in and out of bed independently with no assistance necessary. The Envyy Bed has all of the features of the industry's adjustable beds, but with added benefits, such as "Zero Gravity Position", "Seated Chair Position" and the unique "Lift-Chair" egress movement. The unique design is a combination of an adjustable bed and a lift chair, allowing a client to sleep in his/her bed, yet have the functionality of a lift chair. The Envyy Bed has optional removable side rails and an optional Hi Lo feature making transfers even easier.

The Envyy Bed is very easy to operate. The Envyy's one-touch hand controller, allows the user to adjust from a standing position to lying position and back to a standing position again. Push the "Lift Chair Up" button to stand the bed to the most upright standing position. Simply stand at the foot of the bed, while the bed is in the "upright" position with your back to the bed. Using the remote press the "Lift Chair Down" button and the bed will adjust the chair back to a seated position and eventually to a reclined position.

When the chair is in the "upright standing" position, the "knee up" button can be pushed to lower the seat down even further to help cradle the client.

The Envyy Bed has a motor option called the Hi-Lo, should a caregiver ever be needed to assist the client. This feature positions the bed and client at a good working height as the caregiver addresses the needs of the client.

Another optional item for the Envyy Bed is a Waterproof Mattress Cover. The Waterproof Mattress Cover is a wipe down sheet that helps protect the mattress from any liquids or bodily fluids. The use of the Waterproof Mattress Cover is recommended to prolong the life of the mattress and bed.

## **Important Information Before Assembly**

#### Proper Use of Product

The lift motors are not designed for continuous use. Continuous use will shorten the lifeexpectancy of the product and may void the warranty.

#### **Electrical Grounding**

This product is equipped with a polarized electrical power cord. It will only fit into a grounded electrical outlet.

#### **No Lubrication Necessary**

This product is designed to be maintenance free. Do not apply lubricant to any part.

#### Sound of Bed

The level of sound experienced during operation is directly related to the layout of the room that the bed is in. A humming sound is normal during proper use.

#### Warranty

The Envyy Bed has a one-year warranty. Please do not open any control boxes or remote handcontrols, motors, or other electrical components in the bed. The product warranty will be void if these components are tampered with or altered. Do not attempt to alter the component wiring or adjust or modify the structure of this product in any way. Any repair or replacement of the bed's components must be performed by Platinum Health's authorized manufacturer. Non-compliance to any of the instructions stated above in this section will cause your warranty to be void.

#### Warranty Activation Card & Registration

The Envyy Bed comes with a standard manufacturer's warranty. This warranty is active from the original purchase date. The warranty is 10 years on the frame and one year parts and labor. If you purchased an extended warranty, please contact us via email or phone and we will mail you your copy of the warranty. Please visit <u>www.platinumhealthllc.com</u> to learn about the Envyy Bed's Extended Warranty.

#### Service Requirements

In the event that service is required, technicians are not responsible for moving furniture, removing headboards, footboards, or any other items required to perform maintenance on the bed.

#### Small Children & Pets Warning

After unboxing the bed, immediately dispose of packing materials, as they can suffocate small children and pets. To avoid injury, children or pets should never be allowed on or under the bed. Children should never operate this bed without adult supervision.

#### Pacemaker Warning

An optional massage feature is an option on some models that may produce a vibrating sensation. During the message mode it is possible individuals with pacemakers may experience a sensation similar to exercising. Consult your physician for information as to how this may affect you.

#### **Pinch-Point Warning**

While the bed is being raised, gaps (pinch-points) are created. Always keep these areas clear of limbs, pets or small children. Failure to follow this warning could result in serious injury or death.

#### **Other Warnings**

Do not use this bed while using oxygen-therapy equipment or near combustible gases.

#### Maximum Weight Allowance

- The maximum weight allowance for the Envyy Bed is 500 pounds, distributed evenly across the base.
- Exceeding the recommended weight capacity of the bed could damage it and void the warranty.
- This product is not designed to support or lift this amount of weight in the head or foot sections alone.
- For the best use, consumers should enter and exit the bed in the lifted chair position or in the flat (horizontal) position.
- Avoid placing extra weight on the head or foot section of the base including when in the raised position.
- UL recognized components. CFR 1633 rated.
- DO NOT STAND ON THE BED AT ANY TIME.

#### **Troubleshooting**

- <u>"I just received my bed and it isn't turning on"</u>
- If your bed is not working upon set up, it just needs to be reset. To do this, first unplug the bed from the wall. Wait ten seconds, then plug bed back into wall. Grab the remote control and hold, "Lift Chair Down" for 30 seconds. The bed will start to move as it resets. From there, you are good to go.



## HAND CONTROL OPERATION

Contact: info@platinumhealthllc.com

## **ASSEMBLY INSTRUCTIONS**

- 1. Open the box.
- 2. Add the legs to the base. It helps to turn the bed on its side as pictured here. If you purchased our casters, these install the same way.



3. Slide in the bed rails (long side).



 Pull out the knob to raise the side rails towards the foot of the bed. There are two bolts under the slots for the rails to slide into to secure the rails.



5. Place the head and base board in their respective slots. Make sure the correct board is placed at each end of the bed. In the photo, the headboard is at the top.



# **Close-up of Color-Coded Control Box and Motor Ends**



Note: To replace parts and for ease of ordering, all motors are color coded, pictured, and labeled.

The bed is equipped with 5 motors, if the Hi-Lo option was purchased. Otherwise the bed is equipped with 4 motors.



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# **Different Bed Positions (Shown without optional armrests)**



Note: The above pictures are just examples of positions. The Envyy Bed can be stopped in any position you choose.

If your Envyy Bed has parts missing or is not operating properly, please contact customer service immediately at 888.550.2410.